

APPROVED by  
Order No. 1V-1104 of  
the Director of the Communications Regulatory  
Authority of the Republic of Lithuania of  
13 December 2005  
(edition of Order No. 1V – 891 of  
the Director of the Communications Regulatory  
Authority of the Republic of Lithuania  
of 21 September 2011)

## **THE RULES FOR THE ALLOCATION AND USE OF TELEPHONE NUMBERS**

### **I. GENERAL PROVISIONS**

1. The Rules for the Allocation and Use of Telephone Numbers (hereinafter referred to as the Rules) shall regulate the procedure for allocation and management of telephone numbers (hereinafter referred to as numbers) used in the public communications networks, the procedure of submission and examination of applications for allocation and transfer of numbers, the conditions of use of numbers and the procedure of changing the conditions of use of numbers and withdrawing the authorisation, as well as the procedure of dialing of numbers.

2. The Rules have been prepared referring to Paragraph 4 of Part 2 of Article 8, Part 3 of Article 48 and Part 1 of Article 50 of the Law on Electronic Communications of the Republic of Lithuania (Official Gazette Valstybės Žinios, 2004, No. 69-2382; 2011, No. 91-4327) and implementing Directive 2002/20/EC of the European Parliament and of the Council of 7 March 2002 on the authorisation of electronic communication networks and services (Authorisation Directive) (OL 2004 *special edition*, Chapter 13, Volume 29, p. 337) with the latest amendments, executed by Directive 2009/140/EC of the European Parliament and the Council of 25 November 2009 (OL 2009 L 337, p. 37), Directive 2002/22/EC of the European Parliament and of the Council of 7 March 2002 on universal service and users' rights relating to electronic communications networks and services (Universal Service Directive) (OL 2004 *special edition*, Chapter 13, Volume 29, p. 367) with the latest amendments, executed by Directive 2009/136/EC of the European Parliament and of the Council of 25 November 2009 (OL 2009 L 337, p. 11), Commission Decision 2007/116/EC of 15 February 2007 on reserving the national numbering range, beginning with "116" for harmonised numbers for harmonised services of social value (OL 2007 L 49, p. 30) with the latest amendments, executed by Commission Decision 2009/884/EC of 30 November 2009 (OL 2009 L 317, p. 46).

3. The purpose and structure of numbers is stated in the National Telephone Numbering Plan, approved by Order No. 1V-1104 of the Director of the Communications Regulatory Authority of the Republic of Lithuania of 13 December 2005 (Official Gazette Valstybės Žinios, 2005, No. 147-5386).

4. The numbers may be used only on the conditions, established by the Rules.

5. The supervision of use of numbers shall be performed by the Communications Regulatory Authority of the Republic of Lithuania (hereinafter referred to as RRT) according to its competence.

6. All the documents, submitted to the Communications Regulatory Authority according to the procedure, set by the present Rules shall comply to the requirements, set in the Rules on Submission of Documents to the Communications Regulatory Authority of the Republic of Lithuania, approved by Order No. 1V-292 of the Director of the Communications Regulatory Authority of the Republic of Lithuania of 16 September 2004 (Official Gazette Valstybės Žinios No. 141-5171, 2004; No. 73-2675, 2005).

7. The definitions, used for the purpose of the Rules:

**Personal number** means the non-geographical service numbers, which can be retained by the person on the entire territory of the Republic of Lithuania.

**Geographical number** means the number the destination code thereof indicates a geographical location.

**Authorisation** means the entry into the electronic database, administered by the Communications Regulatory Authority and available publically, granting the right to its holder to use telephone numbers specified in the authorisation according to the conditions, set by the Rules.

**Issuance of authorisation** means making the entry granting the person, specified whereof the right to use the numbers, specified whereof into the database.

**National number** means the number, formed by the destination code of one, two or three digits and correspondingly the network termination point number of seven, six or five digits.

**National prefix** means the prefix, used for dialing to the public communications network of an operator in the same country and/or to another numbering area.

**Non-geographical number** means a number, which is not geographical (short number, public mobile telephone number or a service number).

**Numbering area** means the totality of the numbers with the same destination code.

**Number** means a combination of digits from 0 to 9, identifying the point of termination of the network and covering the information, sufficient for forwarding the call to such a network termination point.

**Implementation of numbers** means the totality of technical and organizational means, which must be taken by the provider of public communications networks with the purpose of ensuring that the end service users are provided the possibility to use telephone numbers.

**Series of numbers** means a certain set of telephone numbers arranged in a consecutive order for indication of which a generalizing symbol X is usually used, which denotes any digit from 0 to 9.

**Allocation of numbers** means granting the right to use telephone numbers by issuing an authorisation.

**Shared payment service** means the service, providing for payment of a part of the price of the call by the end service user, receiving the call and the remaining part is paid by the caller.

**Value added service** means the service, with the exception of the information services, provided by dialing short number 118, the tariff of which is not clearly specified in the payment plan, selected by the subscriber and is greater than the tariffs for provision of the national calls and short messages (SMS) and multimedia messages (MMS) services.

**Adult value added service** means the service, which provides the information, which may be of harm to physical, mental or moral development of minors.

**Destination code** means a combination of one, two or three digits from 0 to 9, used for routing of a call to another network or numbering area, and which, together with the number of the network termination point, constitutes the national number and is used as the code of choosing the network, services or the numbering area.

**Service numbers** means non-geographical eight digit numbers of the 7XXXXXXX, 8XXXXXXX and 9XXXXXXX series, used for provision of services by the public fixed and mobile telecommunication networks.

**Prefix** means a combination of one or more digits from 0 to 9, allowing selection of different types of public telecommunication networks and/or services.

**Reserved number** means the number of the National Telephone Numbering Plan that cannot be allocated.

**Harmonised service of social value** means the service, satisfying a specific social need, helping to ensure well-being or security of an individual or a group of individuals or assisting individuals to overcome certain difficulties and which can be of use to persons, entering Lithuania from other countries and which can be used by dialing short freephone number.

**Harmonised social service numbers** means the short freephone numbers, dedicated for provision of harmonised services of social value.

**International number** means the international country code, assigned for the Republic of Lithuania and the national number of eight digits.

**International prefix** means the prefix used when making calls to the public communication networks of another country's operator.

**Number of the network termination point** means a national significant number without the destination code.

**Short number** means a three-, four-, five- or six-digit telephone number.

**Public fixed telecommunication service numbers** means the numbers, assigned for provision of public fixed telecommunication services.

**Public mobile telecommunication service numbers** means the numbers, assigned for provision of public mobile telecommunication services.

**Public telephone service provider selection code** means the short number intended to create a possibility for the subscribers of the operators of public telephone networks to make use of the telephone services provision ways, rendered by other providers of public telephone services or the public telecommunication services, provided by other public telecommunication service providers.

Other definitions given in the Law on Electronic Communications of the Republic of Lithuania and the Description of the Conditions and the Procedure for Ensuring the Right of the Subscriber to Retain the Subscriber Number when Changing the Provider of Public Telecommunication Services or the Service Provision Location, approved by Order No. 1V-460 of the Director of RRT of 29 April 2011 (Official Gazette Valstybės Žinios 2011, No. 56-2693), shall be applied, where relevant, to these Rules.

## II. MANAGEMENT AND ALLOCATION OF TELEPHONE NUMBERS

8. RRT shall allocate telephone numbers pursuant to the Rules and the National Telephone Numbering Plan.

9. The numbers, with the exception of the service numbers provided for in the National Telephone Numbering Plan as service numbers and the numbers, assigned to providers of non-telecommunications services for provision of non-telecommunications services shall be allocated only to the persons who have the right to engage in the provision of the public fixed telecommunication networks and/or the provision of public fixed telecommunications services and public mobile communication networks and/or public mobile telecommunications services.

10. RRT shall allocate numbers to the Emergency Response Centre, for activities of emergency services, institutions, serving emergency calls and other rescue institutions as well as to fulfill other non-commercial functions of the state and its institutions, handle consequences of major accidents and execute aid operations according to the international agreements without applying requirements set forth in Paragraph 32 of these Rules according to the applications submitted by corresponding state institutions.

11. RRT may allocate numbers for execution of non-commercial functions in the temporary manner, for the time period of no longer than 3 months without applying requirements set forth in Paragraph 32 of these Rules.

12. Numbers may be allocated in one of the following ways:

12.1. Directly to the applicant requesting them;

12.2. By auction;

12.3. By way of public tender (only with regard to the harmonised social services numbers).

13. International and national prefixes shall not be allocated separately.

14. A person shall have the right to use the numbers only upon receiving an authorisation to do so by RRT, with the exception of the numbers, mentioned in Paragraph 21 of the Rules.

15. In case the person does not state the specific desired numbers in the application, mentioned in Paragraph 24 of the Rules, the public fixed telecommunication service numbers, public mobile telecommunication service numbers and service numbers shall be allocated in

sequence directly to the requesting person, taking into consideration the sequence of registration of applications at RRT. In case the person desires specific numbers in the application, mentioned in Paragraph 24 of the Rules, such public fixed telecommunication service numbers, public mobile telecommunication service numbers and service numbers shall be considered of an exceptional economic value and be allocated referring to the provisions of Paragraph 32 of the Rules.

16. In case the numbers, forming a part of the 100 numbers' block have already been allocated to the provider of public fixed communication network and/or public fixed telecommunications services, who provides the application regarding allocation of public fixed telecommunication service number, such applicant shall be first of all allocated the free numbers from the corresponding 100 numbers' block. Other providers of public fixed communication networks and/or public fixed telecommunications services may be allocated such numbers only in case there are no free 100 numbers' blocks.

17. RRT shall allocate numbers taking into consideration the size of the block of numbers, requested to be allocated and the need for consecution of numbers.

18. Short numbers are considered ones of exceptional economic value and shall be allocated one at a time, by providing a separate application for each desired number with the exception of the numbers, mentioned in Paragraph 21 of the Rules. In case the person does not wish a specific short number in the application, mentioned in Paragraph 24 of the Rules, RRT, referring to Paragraph 32 of the Rules, shall make the announcement on the application to allocate the short number, which shall be chosen taking into consideration the sequence in the desired short number series.

19. A provider of public communications networks and/or public telecommunications services may be allocated more than one public telephone service provider selection code out of the 10XX number series. Another public telephone service provider selection code may be allocated only for provision of new services or in case of a new way of provision of already provided services.

20. Short numbers out of the 18XX series shall be allocated only for providers of non-telecommunication services.

21. Providers of public communications networks and/or public telecommunications services shall have the right to use the short numbers 117, 118, 119, 13XX, 14XX, 15XX, 16XX without a separate licence, issued by RRT.

22. Geographical numbers shall be issued referring to the geographical principle.

23. In the event the data or the mail, e-mail address, telephone, fax numbers of the person, to whom the authorisation to use numbers has been issued change, the person must inform RRT thereof within the time period of 5 days according to the procedure, set in Paragraph 6 of the Rules.

### **III. SUBMISSION AND EXAMINATION OF APPLICATIONS FOR THE ALLOCATION AND TRANSFER OF NUMBERS**

24. A person who wishes to obtain the right to use numbers shall submit an application of the form, established in Annex 1 to the present Rules in writing to RRT, including the following:

24.1. The requested numbers of only one number purpose or the requested amount of numbers within the requested series of numbers:

24.1.1. The short numbers;

24.1.2. Numbers of public fixed telephone services;

24.1.3. Numbers of public mobile telephone services;

24.1.4. Service numbers;

24.2. The spheres of activities, within which the numbers are going to be used.

25. The application must be accompanied by the copies of documents, evidencing the legitimate incorporation, with the exception of the undertakings, registered in the register of legal entities of the Republic of Lithuania. In the event the undertaking is a group of entities, related by the relations of control of dependence, each undertaking in the group must provide the copies of documents, evidencing legitimate incorporation. Natural persons must provide copies of documents, evidencing their personal identity.

26. RRT shall handle the personal data for the purposes of handling the application and supervision of the use of allocated numbers.

27. RRT shall have the right to refuse to allocate numbers in the following cases:

27.1. No free numbers are available;

27.2. The activity carried out by the applicant is at variance with the requirements laid down in the Law on Electronic Communications of the Republic of Lithuania, the requirements of the auction, public tender or the designation of numbers or in case the applicant is already using the allocated numbers however in a manner, infringing the conditions and procedure of use of numbers, established in the present Rules;

27.3. The applicant failed to submit necessary documents or information, specified in Paragraphs 24 and 25 of the present Rules;

27.4. The information or documents submitted by the applicant fail to comply with the requirements, provided by the legal acts, are inaccurate or incorrect;

27.5. The applicant failed to win the auction or the public tender, which was organized seeking to grant the right to use numbers;

27.6. The applicant failed to pay the price for the numbers, offered during the auction into the budget of the State within the established term.

28. The person, wishing to transfer the right to use the allocated number to another person must provide to the RRT the application of the form, established in Annex 2 to the present Rules, accompanied with the consent of the person, to whom the right to use numbers is requested to be transferred of the form, established in Annex 3 to the present Rules. RRT shall make the decision on the issue of permission to transfer the right to use the number to another person without applying the provisions of Paragraph 32 of the present Rules.

29. RRT shall have the right to refuse to transfer the right to use numbers in the following cases:

29.1. The activity carried out by the person, with regard to which the right to use the numbers is requested to be transferred is at variance with the requirements laid down in the Law on Electronic Communications of the Republic of Lithuania, the requirements of the auction, public tender or the designation of numbers or in case the applicant is already using the allocated numbers however in a manner, infringing the conditions and procedure of use of numbers, established in the present Rules;

29.2. The applicant failed to submit necessary documents or information, specified in Paragraph 28 of the present Rules;

29.3. The information or documents submitted by the person, with regard to which the right to use the numbers is requested to be transferred and/or who requests to permit to transfer the right to use the numbers, fail to comply with the requirements, established by the legal acts, are inaccurate or incorrect.

30. RRT, prior to refusing to allocate the numbers to the applicant pursuant to paragraphs 27.3, 27.4 and 27.6 of the Rules or to permit to transfer the right to use the numbers to another person according to paragraphs 29.2 and 29.3 of the Rules shall have the right to set the time period of up to 10 days, during which the applicant shall eliminate the circumstances, hindering to take the decision.

31. The decision to allocate or the reasoned refusal to allocate numbers to directly requesting applicant, or the decision to permit or the reasoned refusal to permit to transfer the right to use the number to the person, who has requested to permit to transfer the right to use the number to another person must be adopted, dispatched and announced at the Internet webpage of the Communications Regulatory Authority not later than within 21 days from the date of submission of all the necessary documents, specified in Paragraphs 24 and 28 of the Rules, with the exception of cases when numbers are allocated by auction or by public tender.

32. RRT, upon receiving the application to allocate numbers of exceptional economic value, mentioned in Paragraph 24 of the Rules, shall announce on the issue on its webpage by inviting other persons, wishing to acquire the right to use such numbers, to provide their applications for

number allocation within the time period of 7 days. The provided applications must be compliant with the requirements, established in Paragraph 24 of the Rules.

33. In case in its application, mentioned in Paragraph 24 of the Rules the person requests to allocate specific numbers and there are no more persons, wishing to be granted such numbers, RRT shall inform the person on its decision to allocate the numbers.

34. In case several persons' applications to receive the same numbers are received, the numbers shall be allocated by auction.

35. The auctions shall be arranged according to the procedure, established by the Rules for auctions to grant the right to use electronic communication resources, approved by Order No. 1V-824 of the Director of the Communications Regulatory Authority of the Republic of Lithuania of 28 September 2005 (Official Gazette Valstybės Žinios, 2005, No. 118-4300). Public tenders shall be arranged according to the procedure, established by the Description of the general conditions for the public tender for granting the right to use electronic communication resources, approved by Order No. 1V-777 of the Director of the Communications Regulatory Authority of the Republic of Lithuania of 13 September 2005 (Official Gazette Valstybės Žinios, 2005, Nr. 112-4115). In case the auction or public tender is not held, RRT, according to the procedure, established by Rules, shall make the decision regarding the allocation of the numbers to the first applicant, with the exception of the cases where the auction or public tender is not held due to the reasons, due to which it is impossible to allocate the numbers.

36. The telephone numbers shall be allocated for an indefinite period of time, with the exception of the events when the applicant specifies the time period for usage of the number in the application, mentioned in Paragraph 24 of the Rules. In such case the number shall be allocated for the time period, specified in the application, mentioned in Paragraph 24 of the Rules.

37. A person shall have the right to transfer the right to use the allocated telephone number to another person without changing the conditions for use of numbers, established by the Rules, not earlier than one year after the allocation of the corresponding numbers. In case the right to use the number is transferred in the cases, foreseen in Paragraphs 38 and 48 of the Rules, the conditions, stated in the present Paragraph, shall not be applicable.

38. When transferring the number and changing the public telecommunication service provider the right to use the number and the related obligations are passed over to the successor. In such case no requirements, provided in paragraphs 24 and 28 of the Rules are applied. The rights of the transferor to use the numbers shall be abrogated starting from the date of transferring the numbers.

39. The changes in the entries in the electronic database, administered and published by RRT due to the cases, specified in Paragraph 38 of the Rules, specifying the person, having the right to use the specified numbers shall be executed no later than till the end of the business day following the date of receipt of the information on the transfer of the numbers.

#### **IV. CONDITIONS FOR THE USE OF NUMBERS**

40. Providers of public telecommunication network and/or services shall have the right to use the short numbers of the 13XX, 14XX, 15XX, 16XX series at their own discretion only in public telecommunications networks that belong to them and used for provision of only such providers' public telecommunications services.

41. Providers of public telecommunication networks and/or services shall implement and use the short number 117 for the activities of end user care services.

42. Providers of public telecommunication networks and/or services shall implement and use the short number 118 for the purpose of directory inquiry services on provision of information on all the subscribers of public telecommunication services, listed in the public printed and/or electronic lists of subscribers.

43. Providers of public telecommunication networks and/or services shall implement and use the short number 119 for registering faults in the public communications network.

44. At request of a provider of non-telecommunications services, the providers of public telecommunication networks and/or services must implement the numbers, allocated by RRT to the non-telecommunication service providers. The fees for implementation and operation of the numbers, allocated to providers of non-telecommunication services by the providers of public telecommunication networks and/or services shall be based by the implementation and operation costs, taking into consideration a reasonable return on investment.

45. Providers of public telecommunication networks and/or services shall, in case of availability of technical feasibilities, ensure availability of the numbers, allocated by RRT for the providers of non-telecommunications services and implemented in the networks of the providers of public telecommunication networks and/or services from other public telecommunication networks, in case such possibility is requested by the providers of non-telecommunications services. The availability of short numbers from the 19XXX series in the public telecommunication networks shall be ensured according to the procedure, established in Paragraph 52 of the present Rules.

46. A provider of public telecommunication network and/or services shall use the assigned public telecommunication service provider selection code only as the code, ensuring the subscribers the possibility to select the provider of telecommunication services or the way of provision of the services, provided by the provider of public telecommunication services.

47. Providers of public telecommunication networks and/or services can use the service numbers and public fixed telephone or public mobile telephone services numbers assigned to them for ensuring the operation of their public communications networks or assign them to their subscribers at their own discretion.

48. In case a person refuses public telecommunication services, but wants to retain the used service number, public fixed telephone service number or public mobile telephone service number, a provider of public telecommunication services must transfer the right to use the number according to the procedure, established in Paragraph 28 of the present Rules.

49. The public fixed telecommunication and/or public mobile telecommunication service numbers shall not be used for provision of value added services. Such services for the adults can only be provided by using the numbers for adult value added services, foreseen in the National Telephone Numbering Plan.

50. Harmonised social service numbers may be used only for the services, relating to provision of information and/or assistance and/or receipt of information, they may not be used for entertainment, advertising, promotion, marketing, sales and future sales of commercial services. When providing the services over the harmonised social service numbers, mentioned in Paragraphs 50.1, 50.2, 50.3, 50.4 and 50.5 of the Rules, it must be ensured that end service users with disability are also able to use the services and that persons are informed on the harmonised services of social value, provided over the harmonised social service numbers, mentioned in Paragraphs 50.1, 50.2, 50.3, 50.4 and 50.5 of the Rules and the ways to use them, including the information on the means, intended for the persons, travelling from one EU Member State to another. The time for provision of harmonised social service via a harmonised social service provision number may not be limited. RRT shall announce the notifications on the possibility to submit applications for assignment of harmonised social service numbers according to Paragraph 5.4.2 of the Rules for publishing of the information, relating to implementation of the Law on Electronic Communications of the Republic of Lithuania and the Postal Law of the Republic of Lithuania, approved by Order No. 1V-593 of the Director of the Communications Regulatory Authority of the Republic of Lithuania of 1 December 2004 (Official Gazette Valstybės Žinios, 2004, No. 180-6692). The information on the assigned harmonised social service numbers and the harmonised social services, provided by using the said numbers shall be published by RRT on its Internet webpage at [www.rrt.lt](http://www.rrt.lt).

50.1. The harmonised social service number 116000 is used for provision of the service of hotline for information on missing children. When providing the service, the calls, by which people provide the information on missing children must be received and forwarded to the police. The number is also used for provision of consultations and support to the persons, responsible for the missing child as well as assistance in investigation. The service of the hotline for information on missing children must be provided 24/7 on the entire territory of the country.

50.2. The harmonised social service number 116006 is used for provision of the service of the hotline for aid to victims of crime. The purpose of the service is provision of psychological aid to victims of crime, informing them on their rights and the ways of using such rights and forwarding crime victims to the competent institutions or corresponding organizations. The service is, first and foremost, used for provision of the information on the local police and the procedure of criminal prosecution, the possibilities of receiving compensation for the damages, done by criminal acts and the insurance pays. In addition, the persons, who fall victims to criminal acts, are assisted in finding other sources of aid. In case the service of hotline for aid to victims of crime is not provided 24/7 on the entire territory of the country, the service provider must ensure that the information on the provision of the service is publically available in an easily accessible form and that the callers are informed on the time, when the service will be able to be used again in case the service is temporarily unavailable.

50.3. The harmonised social service number 116111 is used for provision of the child aid hotline service. The purpose of the service is to provide aid to the children, lacking care and security. When providing the service the children must be forwarded to the corresponding services and other necessary information must be provided to them. The service provides the children the possibility to express their problems, discuss the issues of their concern and apply for help in emergency cases. In case the child aid hotline service is not provided 24/7 on the entire territory of the country, the service provider must ensure that the information on the provision of the service is publically available in an easily accessible form and that the callers are informed on the time, when the service will be able to be used again in case the service is temporarily unavailable.

50.4. The harmonised social service number 116117 is used for provision of the services of on-call health care aid to the patients with light illnesses. When providing the service the callers, who are in need of urgent medical aid, however whose life is not in danger, must be informed where to apply to for medical aid, especially (however not exceptionally) after the regular business hours, during weekends and on red-letter days. The caller must be connected with a qualified and appropriately informed calls operator or directly with a qualified medical practitioner. In case the service of on-call health care aid to the patients with light illnesses is not provided 24/7 on the entire territory of the country, the service provider must ensure that the information on the provision of the service is publically available in an easily accessible form and that the callers are informed on the time, when the service will be able to be used again in case the service is temporarily unavailable.

50.5. The harmonised social service number 116123 is used for provision of the psychological aid hotline service. The purpose of the service is provision of psychological aid to the callers, who feel lonely, are in the state of psychological crisis or contemplating suicide. When providing the service, it must be ensured that the callers are provided the possibility to talk openly and be heard without any judgment. In case the psychological aid hotline service is not provided 24/7 on the entire territory of the country, the service provider must ensure that the information on the provision of the service is publically available in an easily accessible form and that the callers are informed on the time, when the service will be able to be used again in case the service is temporarily unavailable.

51. The short numbers from the 18XX series can be used only for provision of delivery, transport and/or information services.

52. The providers of public telecommunication networks and/or services shall implement all the assigned short numbers from the 19XXX series not later than within the time period of 3 months from the date of acquisition of the right to use the corresponding number by the provider of public telecommunication network and/or services or from the date of receipt of the request of a provider of non-telecommunication services to implement the corresponding number. The implemented numbers from the 19XXX series must be accessible from all the public telecommunication networks, with the providers of which the provider of public telecommunication network and/or services, who has implemented the short number from the 19XXX series, has concluded networks interconnection agreements. Providers of public telecommunication networks and/or services, upon receiving the request to implement the short number from the 19XXX series, assigned by RRT to a provider of public telecommunication network and/or services in its network, shall observe the



requirements, established in Paragraph 44 of the present Rules. Providers of public telecommunication networks and/or services shall have the right not to use each implemented number from the 19XXX series for the time period no longer than one month in a row and shall inform RRT on each non-used number not later than within the time period of 10 days from the date of commencement of non-use of the corresponding number.

53. Providers of public telecommunication networks and/or services may allocate the assigned public fixed telecommunication and/or public mobile telecommunication service numbers to the public fixed and/or mobile telecommunication service providers in order for them to be able to provide public fixed and/or mobile telecommunication services by using their public telecommunication network.

54. Providers of public telecommunication networks and/or services may allocate the assigned service numbers to the persons, to whom the numbers are needed for performing of their activities.

55. Providers of public telecommunication networks and/or services, who allocate numbers to other public telecommunication service providers or non-telecommunication service providers, as it is foreseen in paragraphs 47, 53 and 54 of the Rules, shall be responsible for the use of the allocated numbers.

56. Providers of non-telecommunication services must implement all the numbers, allocated by RRT not later than within the time period of 3 months from the date of acquisition of the right to use the corresponding number. Providers of non-telecommunication services shall have the right not to use each implemented number for the time period, not exceeding 1 month in a row and each short number from the 18XX series - for the time period not exceeding 4 months in a row, and shall inform RRT on each unused number not later than within the time period of 10 days from the date of commencement of non-usage of the corresponding number.

## **V. AMENDMENT OF THE NUMBER USAGE CONDITIONS AND CANCELLATION OF THE AUTHORISATION**

57. The rights, conditions and procedures, related with usage of the numbers shall be amended in the cases when such amendments can be reasonably grounded and are proportionate. In case of amending the grounds shall be stated. RRT shall inform the parties concerned, including the service users and consumers, on the foreseen amendments by providing the possibility, within a sufficient time period, which, except for exceptional circumstances, shall be no longer than 28 days, to provide their comments on the issue of the suggested changes, with the exception of the cases, where the foreseen amendments are insignificant and noty changing the essence of the established legal regulation and were agreed upon with the users of numbers.

58. For the purpose of ensuring an efficient and effective use of numbers, the authorisation shall be revoked in the following cases:

58.1. Having lost the right to provide public fixed communications network and/or public fixed telecommunications services or having lost the right to provide public mobile communications network and/or public mobile telecommunications services;

58.2. Having refused the right to use the numbers. A person shall have the right to refuse the right to use the public fixed telecommunication service numbers, public mobile telecommunication service numbers or service numbers after the time period of no less than 1 year after the date of acquiring of the right to use the corresponding numbers, with the exception of the cases, foreseen in Paragraphs 38 and 48 of the present Rules;

58.3. Failing to pay the telecommunication numbers usage supervision charge and such failure leads to the debt, amounting to the charge for three months;

58.4. Having violated the procedure and conditions for usage of the numbers, set in the present Rules;

58.5. In the case, established in Paragraph 38 of the Rules.

59. RRT shall announce the information on the revoked authorisation on its webpage.

60. In case RRT announces the cancellation of the non-telecommunication service providers' authorisation, the providers of public telecommunication networks and/or services shall terminate the provision of services to those numbers of the non-telecommunication service providers.

## **VI. THE PROCEDURE FOR DIALING NUMBERS**

61. When making a call to geographic numbers, which have the same destination code, the number of the network termination point only shall be dialed. When calling another numbering area the national prefix, the destination code and the number of the network termination point must be dialed.

62. When calling to public fixed and mobile communication networks, located not on the territory of the Republic of Lithuania the international prefix, the code of the state and the national number must be dialed.

63. When calling to public mobile telecommunication service numbers the national prefix, the destination code and the number of the network termination point must be dialed.

64. When calling to the service numbers the national prefix, the destination code and the number of the network termination point must be dialed.

65. The procedure for dialing numbers following the public telephone service provider selection code must comply with the requirements laid down in paragraphs 61, 62, 63 and 64 of the Rules.

66. The short numbers shall be dialed without any prefixes.

67. Providers of public telecommunication networks and/or services can apply a number dialing procedure, different from that, described in paragraphs 61, 62, 63 and 64 of the Rules in regard to the subscribers, using the lines, connected to analogue telephone exchanges to the extent it is related with dialing of national and international prefixes. Providers of public telecommunication networks and/or services shall announce the information on a different number dialing procedure at their Internet websites. If the provider of public telecommunication network and/or services does not have an Internet website, the provider shall ensure that the information shall be publicly available to any person free of charge.

## **VII. FINAL PROVISIONS**

68. For violating these Rules the person shall be liable under the procedure and conditions established by legal acts.

69. Actions and omissions on behalf of RRT, related to the observance and implementation of these Rules may be appealed against in the procedure, established by legal acts.

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(name of the undertaking or name and surname of the person)

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(personal number, the address of the headquarters or permanent residence, tel. no., fax, e-mail, webpage)

TO: the Communications Regulatory Authority of the Republic of Lithuania  
Algirdo g. 27A, LT-03219 Vilnius  
Tel.: (8 5) 210 5623, Fax: (8 5) 216 1564, e-mail: [rrt@rrt.lt](mailto:rrt@rrt.lt)

**APPLICATION  
FOR ALLOCATION OF NUMBERS**

\_\_\_\_\_ No. \_\_\_\_\_

(date)

1. Requested numbers or the requested amount of numbers within the requested number destination series:

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2. The area of activities, in which the numbers are going to be used

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ATTACHED:

1. The document, evidencing the authorisation to undersign the application, \_\_\_\_\_ l.
2. The copy of the documents, evidencing the legitimate incorporation or the document, evidencing the identity of the natural person, \_\_\_\_\_ l.

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(signature)\*

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(name and surname)

\* in case the application is furnished in writing on paper.

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(name of the undertaking or name and surname of the person)

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(personal number, the address of the headquarters or permanent residence, tel. no., fax, e-mail,  
webpage)

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**APPLICATION  
REGARDING TRANSFERRING THE RIGHT TO USE TELEPHONE NUMBERS**

\_\_\_\_\_ No. \_\_\_\_\_

(date)

1. The number (numbers), the right of use of which is requested to be transferred:

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2. The person, with regard to whom the right to use the number (numbers) is requested to be transferred:

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**ATTACHED:**

1. The document, evidencing the authorization to undersign the application, \_\_\_\_\_ l.
2. The application regarding the consent to take over the right to use the telephone numbers, \_\_\_\_\_ l.

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(signature)\*

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(name and surname)

\* in case the application is furnished in writing on paper.

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(name of the undertaking or name and surname of the person)

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(personal number, the address of the headquarters or permanent residence, tel. no., fax, e-mail, webpage)

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**APPLICATION  
REGARDING CONSENT TO TAKE OVER THE RIGHT TO USE  
TELEPHONE NUMBERS**

\_\_\_\_\_ No. \_\_\_\_\_

(date)

1. The number (numbers), the right of use of which is consented to be taken over:

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2. The person, who transfers the right to use the number (numbers):

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ATTACHED:

1. The document, evidencing the authorisation to undersign the application, \_\_\_\_\_ 1.
2. The copy of the undertaking registration certificate or the document, evidencing the identity of the natural person, issued by the legal persons registration institution of the foreign state, \_\_\_\_\_

1.

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(signature)\*

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(name and surname)

\* in case the application is furnished in writing on paper.

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APPROVED  
 by Order No. 1V-1104  
 of the Director of  
 the Communications Regulatory  
 Authority of the Republic of Lithuania  
 of 13 December 2005  
 (the edition of Order No. 1V-891 of  
 the Director of  
 the Communications Regulatory  
 Authority of the Republic of  
 Lithuania of 21 September 2011)

## THE NATIONAL TELEPHONE NUMBERING PLAN

1. The National Telephone Numbering Plan shall regulate the purpose and structure of telephone communication numbers, used in the public communication networks.

2. The purpose and types of telephone communication numbers:

	Number series	Number purpose	Number type
2.1.	0*	National prefix	
2.2.	00	International prefix	
2.3.	1XX(XXX)	Short numbers	Non-geographical
2.4.	2XXXXXXXX	Reserved	
2.5.	3XXXXXXXX	Public fixed telephone communication service numbers	Geographical
2.6.	4XXXXXXXX	Public fixed telephone communication service numbers	Geographical
2.7.	5XXXXXXXX	Public fixed telephone communication service numbers	Geographical
2.8.	6XXXXXXXX	Public mobile telephone communication service numbers	Non-geographical
2.9.	7XXXXXXXX	Service numbers (personal numbers and the like)	Non-geographical
2.10.	8XXXXXXXX	Service numbers (free-of-charge calls and the like)	Non-geographical
2.11.	9XXXXXXXX	Service numbers (value added tariff and the like)	Non-geographical

\* till the implementation of the national prefix the domestic long-distance prefix 8 shall be used.

## 3. Short numbers:

	Number	Number purpose
3.1	10XX	Public telephone communication service provider selection code
3.2	11X(XXX)	Special services
3.2.1.	110	Reserved
3.2.2.	111	Reserved
3.2.3.	112	Single emergency response number
3.2.4.	113	Reserved
3.2.5.	114	Reserved
3.2.6.	115	Reserved
3.2.7.	116XXX	Harmonized social service numbers:
3.2.7.1.	116000	Hotlines for missing children
3.2.7.2.	116001 – 116005	Reserved
3.2.7.3.	116006	Helpline for victims of crime
3.2.7.4.	116007 – 116110	Reserved
3.2.7.5.	116111	Child helplines
3.2.7.6.	116112 – 116116	Reserved
3.2.7.7.	116117	Non-emergency medical on-call service
3.2.7.8.	116118 – 116122	Reserved
3.2.7.9.	116123	Emotional support helplines
3.2.7.10.	116124 – 116999	Reserved
3.2.8	117	The number for the activities of the customer care services unit of the provider of public communication network and/or services
3.2.9.	118	The number of directory inquiry services on provision of information, including information on all the subscribers of public telephone communication services, listed in the public printed and/or electronic lists of subscribers of the provider of public communication network and/or services
3.2.10.	119	The number for registration of faults, occurring in the network of the provider of public communication network and/or services

	Number	Number purpose
3.3.	12X	Reserved
3.4.	13XX	The numbers for delivery service providers (recommended)
3.5.	14XX	The numbers for transport service providers (recommended)
3.6.	15XX	The numbers for information service providers (recommended)
3.7.	16XX	The numbers for non-telecommunication service providers (recommended)
3.8.	17X	Reserved
3.9.	18XX	The numbers for the non-telecommunication service providers for provision of delivery, transport and/or information services
3.10.	19XXX	The numbers for the non-telecommunication service provision

4. Public fixed telephone communication service numbers (30000000–59999999):

	Number		Number purpose
	Destinati on code	Network termination point number	
4.1.	30X	XX XXX	Reserved
4.2.	310	XX XXX	Varėna district numbering
4.3.	311	XX XXX	Reserved
4.4.	312	XX XXX	Reserved
4.5.	313	XX XXX	Druskininkai town numbering
4.6.	314	XX XXX	Reserved
4.7.	315	XX XXX	Alytus town and district numbering
4.8.	316	XX XXX	Reserved
4.9.	317	XX XXX	Reserved
4.10.	318	XX XXX	Lazdijai district numbering
4.11.	319	XX XXX	Prienai district and Birštonas town numbering
4.12.	32X	XX XXX	Reserved
4.13.	33X	XX XXX	Reserved
4.14.	340	XX XXX	Ukmergė district numbering
4.15.	341	XX XXX	Reserved
4.16.	342	XX XXX	Vilkaviškis district numbering
4.17.	343	XX XXX	Marijampolė district numbering
4.18.	344	XX XXX	Reserved
4.19.	345	XX XXX	Šakiai district numbering



	Number		Number purpose
	Destinati on code	Network termination point number	
4.20.	346	XX XXX	Kaišiadorys district numbering
4.21.	347	XX XXX	Kėdainiai district numbering
4.22.	348	XX XXX	Reserved
4.23.	349	XX XXX	Jonava district numbering
4.24.	35X	XX XXX	Reserved
4.25.	36X	XX XXX	Reserved
4.26.	37	XX XX XX	Kaunas city and district numbering
4.27.	380	XX XXX	Šalčininkai district numbering
4.28.	381	XX XXX	Anykščiai district numbering
4.29.	382	XX XXX	Širvintos district numbering
4.30.	383	XX XXX	Molėtai district numbering
4.31.	384	XX XXX	Reserved
4.32.	385	XX XXX	Zarasai district numbering
4.33.	386	XX XXX	Ignalina district and Visaginas town numbering
4.34.	387	XX XXX	Švenčionys district numbering
4.35.	388	XX XXX	Reserved
4.36.	389	XX XXX	Utena district numbering
4.37.	39X	XX XXX	Reserved
4.38.	40X	XX XXX	Reserved
4.39.	41	XX XX XX	Šiauliai city and district numbering
4.40.	420	XX XXX	Reserved
4.41.	421	XX XXX	Pakruojis district numbering
4.42.	422	XX XXX	Radviliškis district numbering
4.43.	423	XX XXX	Reserved
4.44.	424	XX XXX	Reserved
4.45.	425	XX XXX	Akmenė district numbering
4.46.	426	XX XXX	Joniškis district numbering
4.47.	427	XX XXX	Kelmė district numbering
4.48.	428	XX XXX	Raseiniai district numbering
4.49.	429	XX XXX	Reserved
4.50.	43X	XX XXX	Reserved
4.51.	440	XX XXX	Skuodas district numbering
4.52.	441	XX XXX	Šilutė district numbering

	Number		Number purpose
	Destinati on code	Network termination point number	
4.53.	442	XX XXX	Reserved
4.54.	443	XX XXX	Mažeikiai district numbering
4.55.	444	XX XXX	Telšiai district numbering
4.56.	445	XX XXX	Kretinga district numbering
4.57.	446	XX XXX	Tauragė district numbering
4.58.	447	XX XXX	Jurbarkas district numbering
4.59.	448	XX XXX	Plungė district numbering
4.60.	449	XX XXX	Šilalė district numbering
4.61.	450	XX XXX	Biržai district numbering
4.62.	451	XX XXX	Pasvalys district numbering
4.63.	452	XX XXX	Reserved
4.64.	453	XX XXX	Reserved
4.65.	45	4X XX XX	Panevėžys city and district numbering
4.66.	45	5X XX XX	Panevėžys city and district numbering
4.67.	456	XX XXX	Reserved
4.68.	457	XX XXX	Reserved
4.69.	458	XX XXX	Rokiškis district numbering
4.70.	459	XX XXX	Kupiškis district numbering
4.71.	460	XX XXX	Palanga town numbering
4.72.	461	XX XXX	Reserved
4.73.	46	2X XX XX	Klaipėda city and district numbering
4.74.	46	3X XX XX	Klaipėda city and district numbering
4.75.	46	4X XX XX	Klaipėda city and district numbering
4.76.	465	XX XXX	Reserved
4.77.	466	XX XXX	Reserved
4.78.	467	XX XXX	Reserved
4.79.	468	XX XXX	Reserved
4.80.	469	XX XXX	Neringa town numbering
4.81.	47X	XX XXX	Reserved
4.82.	48X	XX XXX	Reserved
4.83.	49X	XX XXX	Reserved
4.84.	50X	XX XXX	Reserved
4.85.	51X	XX XXX	Reserved

	Number		Number purpose
	Destination code	Network termination point number	
4.86.	5	20X XXXX	Vilnius city and district numbering
4.87.	5	21X XXXX	Vilnius city and district numbering
4.88.	5	22X XXXX	Vilnius city and district numbering
4.89.	5	23X XXXX	Vilnius city and district numbering
4.90.	5	24X XXXX	Vilnius city and district numbering
4.91.	5	25X XXXX	Vilnius city and district numbering
4.92.	5	26X XXXX	Vilnius city and district numbering
4.93.	5	27X XXXX	Vilnius city and district numbering
4.94.	528	XX XXX	Trakai district numbering
4.95.	5	29X XXXX	Reserved
4.96.	5	3XX XXXX	Reserved
4.97.	5	4XX XXXX	Reserved
4.98.	5	5XX XXXX	Reserved
4.99.	5	6XX XXXX	Reserved
4.100.	5	7XX XXXX	Reserved
4.101.	58X	XX XXX	Reserved
4.102.	59X	XX XXX	Reserved

5. Public mobile telephone communication service numbers (600 00 000–699 99 999):

	Number		Number purpose
	Destination code	Network termination point number	
5.1.	6XX	XX XXX	Public mobile telephone communication services

6. Service numbers (700 00 000–799 99 999):

	Number		Number purpose
	Destination code	Network termination point number	
6.1.	700	XX XXX	Personal number
6.2.	701	XX XXX	Reserved
6.3.	702	XX XXX	Reserved
6.4.	703	XX XXX	Reserved

	Number		Number purpose
	Destination code	Network termination point number	
6.5.	704	XX XXX	Reserved
6.6.	705	XX XXX	Televoting services
6.7.	706	XX XXX	State and its institutions non-commercial functioning
6.8.	707	XX XXX	Company networks
6.9.	708	XX XXX	Reserved
6.10.	709	XX XXX	Reserved
6.11.	71X	XX XXX	Reserved
6.12.	72X	XX XXX	Reserved
6.13.	73X	XX XXX	Reserved
6.14.	74X	XX XXX	Reserved
6.15.	75X	XX XXX	Reserved
6.16.	76X	XX XXX	Reserved
6.17.	77X	XX XXX	Reserved
6.18.	78X	XX XXX	Reserved
6.19.	79X	XXXXX	Reserved

7. Service numbers (800 00 000–899 99 999):

	Number		Number purpose
	Destination code	Network termination point number	
7.1.	800	XX XXX	Freephone services
7.2.	801	XX XXX	Direct dialing-in via the internet services
7.3.	802	XX XXX	Collect call services
7.4.	803	XX XXX	Reserved
7.5.	804	XX XXX	Reserved
7.6.	805	XX XXX	Reserved
7.7.	806	XX XXX	Reserved

7.8.	807	XX XXX	Reserved
7.9.	808	XX XXX	Shared payment services
7.10.	809	XX XXX	Reserved
7.11.	81X	XX XXX	Reserved
7.12.	82X	XX XXX	Reserved
7.13.	83X	XX XXX	Reserved
7.14.	84X	XX XXX	Reserved
7.15.	85X	XX XXX	Reserved
7.16.	86X	XX XXX	Reserved
7.17.	87X	XX XXX	Reserved
7.18.	88X	XX XXX	Reserved
7.19.	89X	XX XXX	Reserved

8. Service numbers (900 00 000–999 99 999):

	Number		Number purpose
	Destination code	Network termination point number	
8.1.	900	XX XXX	Value added tariff services
8.2.	901	XX XXX	Direct dialing-in via the Internet services
8.3.	902	XX XXX	Value added tariff services
8.4.	903	XX XXX	Value added tariff services
8.5.	904	XX XXX	Reserved
8.6.	905	XX XXX	Reserved
8.7.	906	XX XXX	Reserved
8.8.	907	XX XXX	Reserved
8.9.	908	XX XXX	Reserved
8.10.	909	XX XXX	Value added tariff adult services
8.11.	91X	XX XXX	
8.11.1.	910	XX XXX	Value added tariff services
8.11.2.	911	XX XXX	Reserved
8.11.3.	912	XX XXX	Reserved
8.11.4.	913	XX XXX	Reserved
8.11.5.	914	XX XXX	Reserved

8.11.6.	915	XX XXX	Reserved
8.11.7.	916	XX XXX	Reserved
8.11.8.	917	XX XXX	Reserved
8.11.9.	918	XX XXX	Reserved
8.11.10.	919	XX XXX	Reserved
8.12.	92X	XX XXX	Reserved
8.13.	93X	XX XXX	Reserved
8.14.	94X	XX XXX	Reserved
8.15.	95X	XX XXX	Reserved
8.16.	96X	XX XXX	Reserved
8.17.	97X	XX XXX	Reserved
8.18.	98X	XX XXX	Reserved
8.19.	990	XX XXX	Reserved
8.20.	991	XX XXX	Reserved
8.21.	992	XX XXX	Reserved
8.22.	993	XX XXX	Reserved
8.23.	994	XX XXX	Reserved
8.24.	995	XX XXX	Reserved
8.25.	996	XX XXX	Reserved
8.26.	997	XX XXX	Reserved
8.27.	998	XX XXX	Reserved
8.28.	999	XX XXX	Reserved