

Consumer eSIM: Opening up new opportunities for mobile operators

Gary Waite

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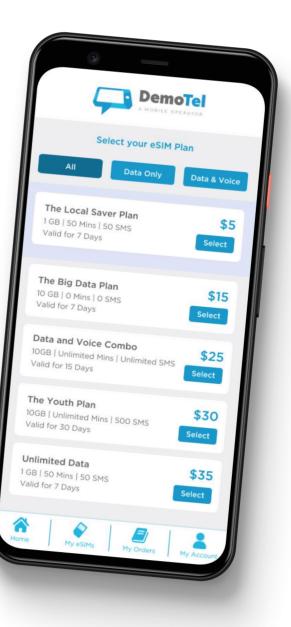


With over 30 years' experience across the telecommunications and mobile sector, Gary has been key to the success of SIM technology ever since its inception. He helped author the original ETSI SIM technical specifications, then via a start-up, he designed and sold what became the de facto standard SIM & Mobile test tool for the entire mobile industry.

He has worked in industry for companies both large and small including Telefonica group, and is considered an expert on eSIM, NFC, Mobile Wallet and M2M/IoT. More recently, Gary was in charge of the GSMA's Consumer eSIM technical specification development and has been key to the global market adoption of both the GSMA IoT and Consumer eSIM standards.









Efficient new sales

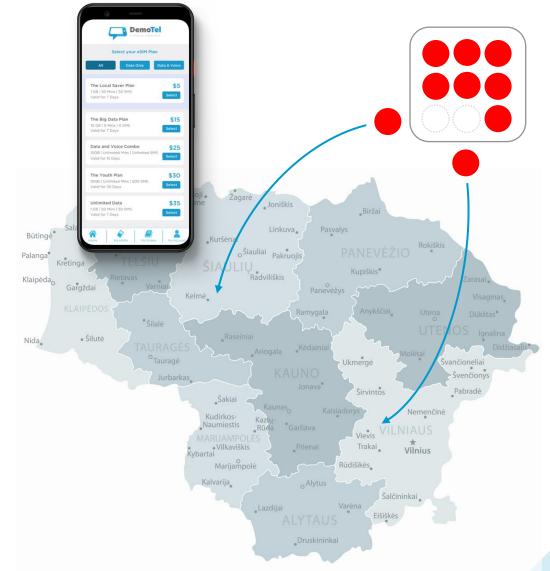
Faster & lower cost customer acquisition



Physical distribution of SIM cards

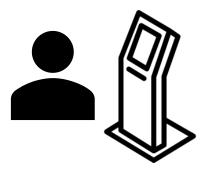


Digital download of eSIM plans

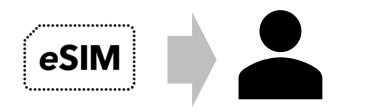


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Lower cost retail outlets

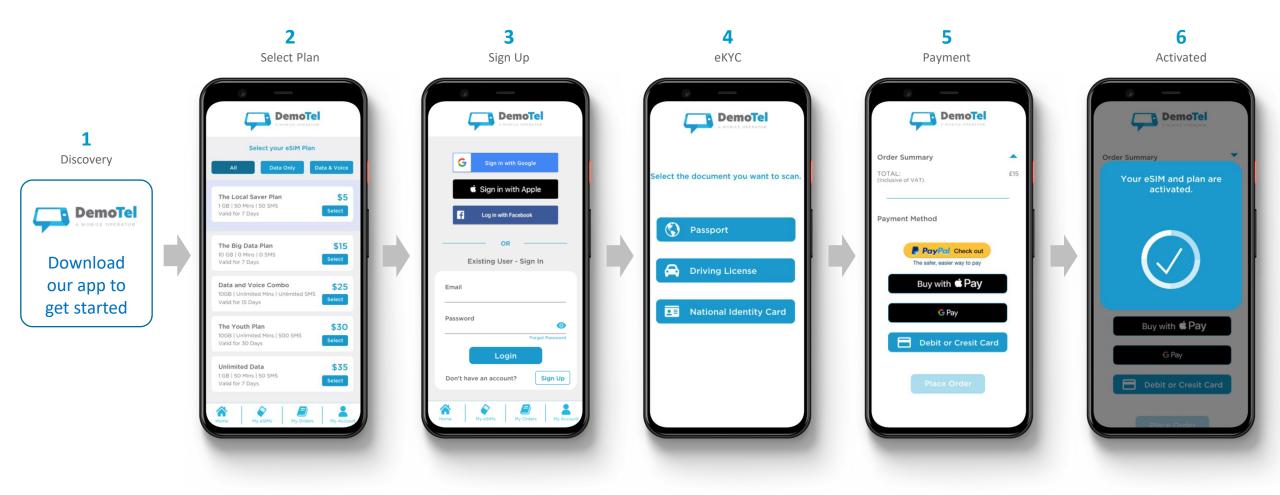


Faster connection of new customers





An example online experience with eSIM



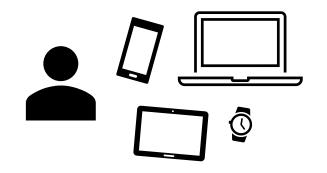
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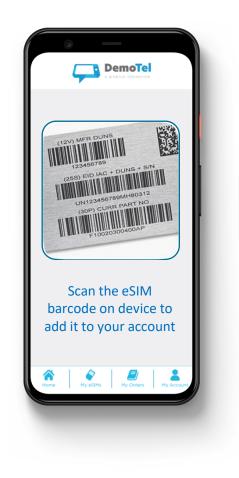
Multi-product packages

Greater customer retention





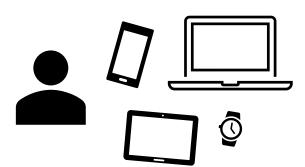
Easy addition of more devices to the customer's account



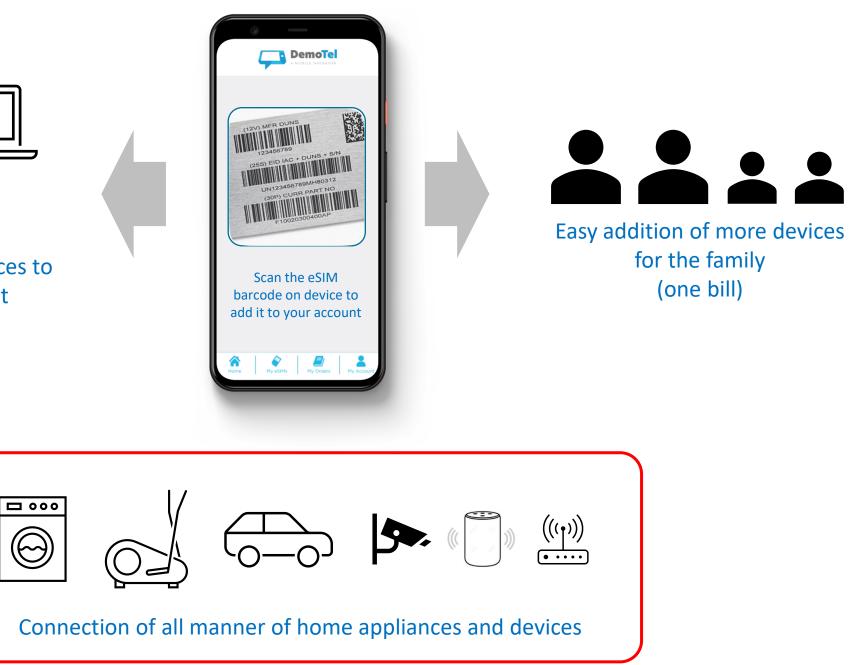


(one bill)





Easy addition of more devices to the customer's account







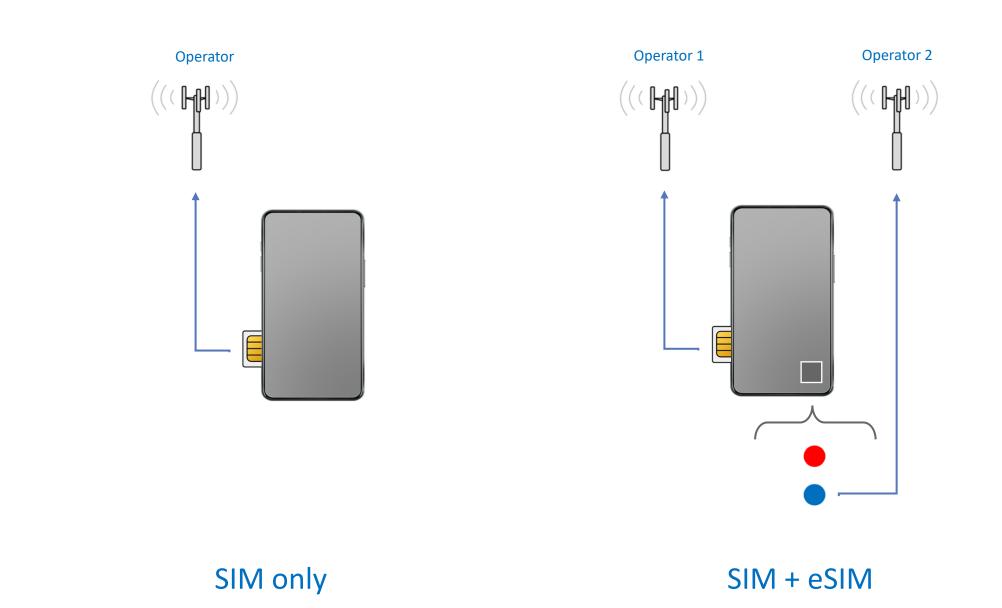


Travel

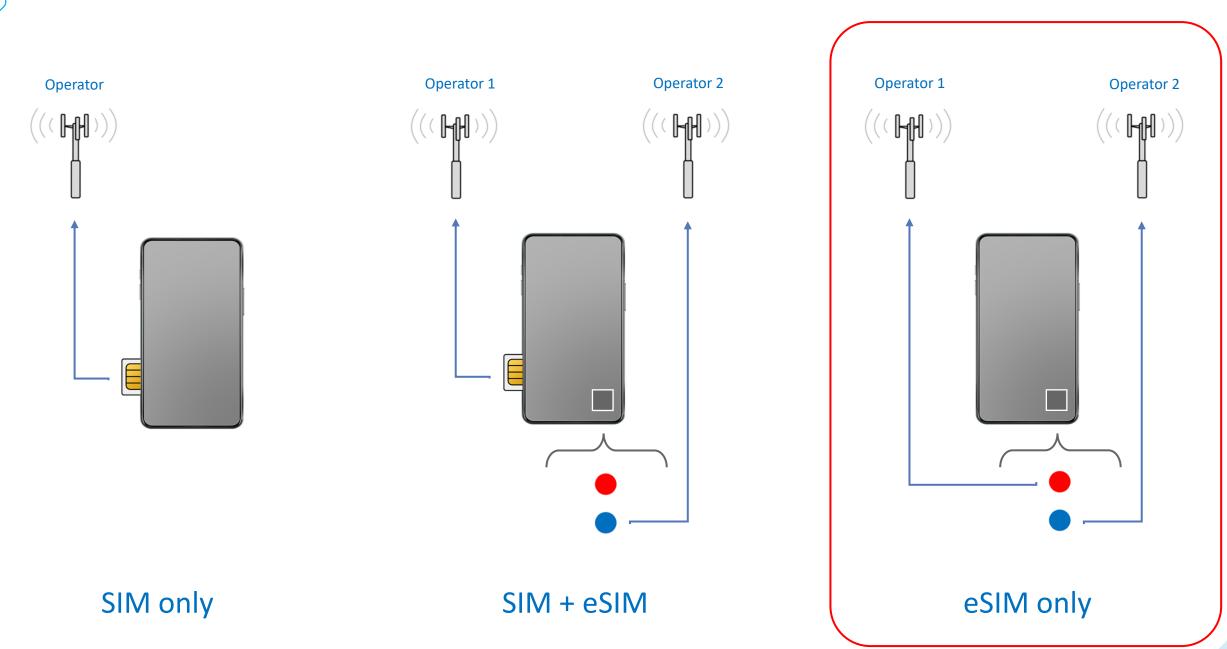






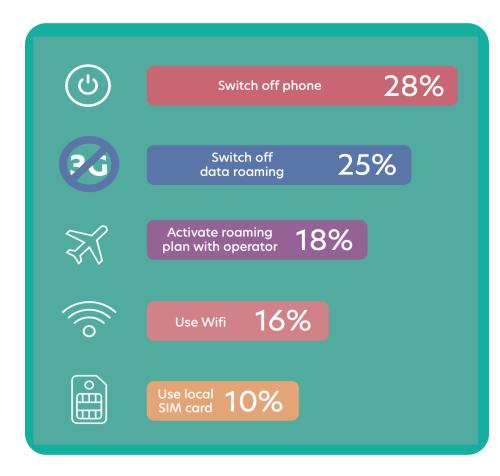


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Inbound Travellers







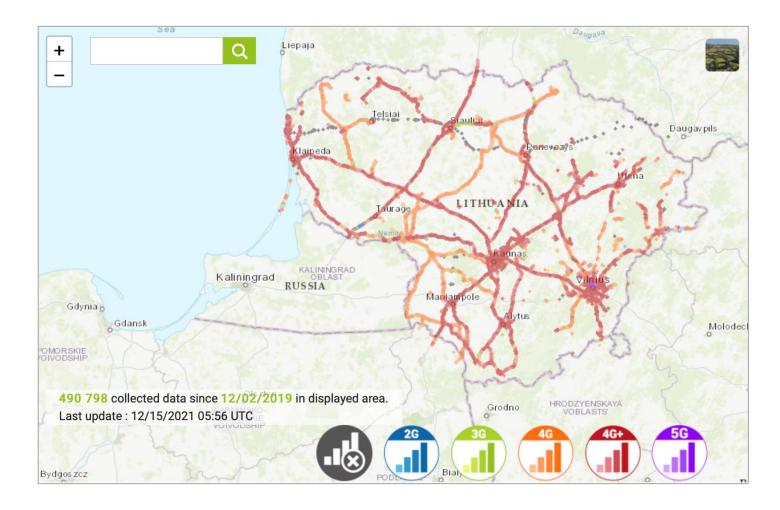
Outbound (Prepaid) Travellers





Try Before You Buy

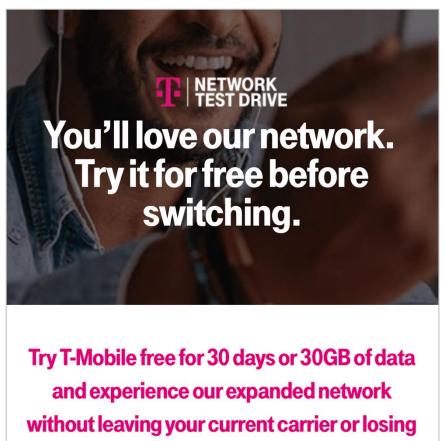




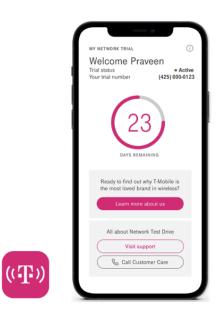




An example Try Before You Buy experience from T-Mobile USA



your phone number.



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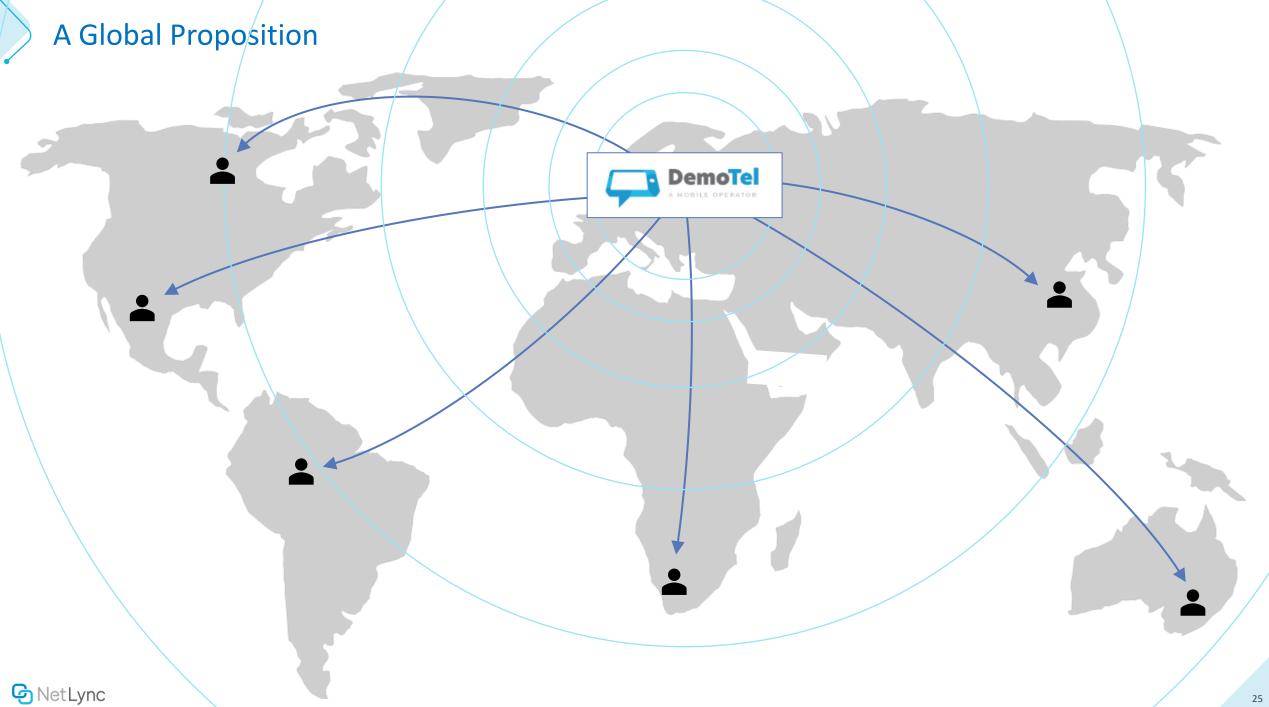






Becoming a Global Brand





For more detailed information on the topics covered in this presentation, please have a read of our recent white paper:



eSIM: The technology mobile operators can't afford to ignore any longer





Thank you for your attention

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