

PUTTING SUSTAINABILITY INTO ACTION AT DHL EXPRESS

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DHL Express Europe

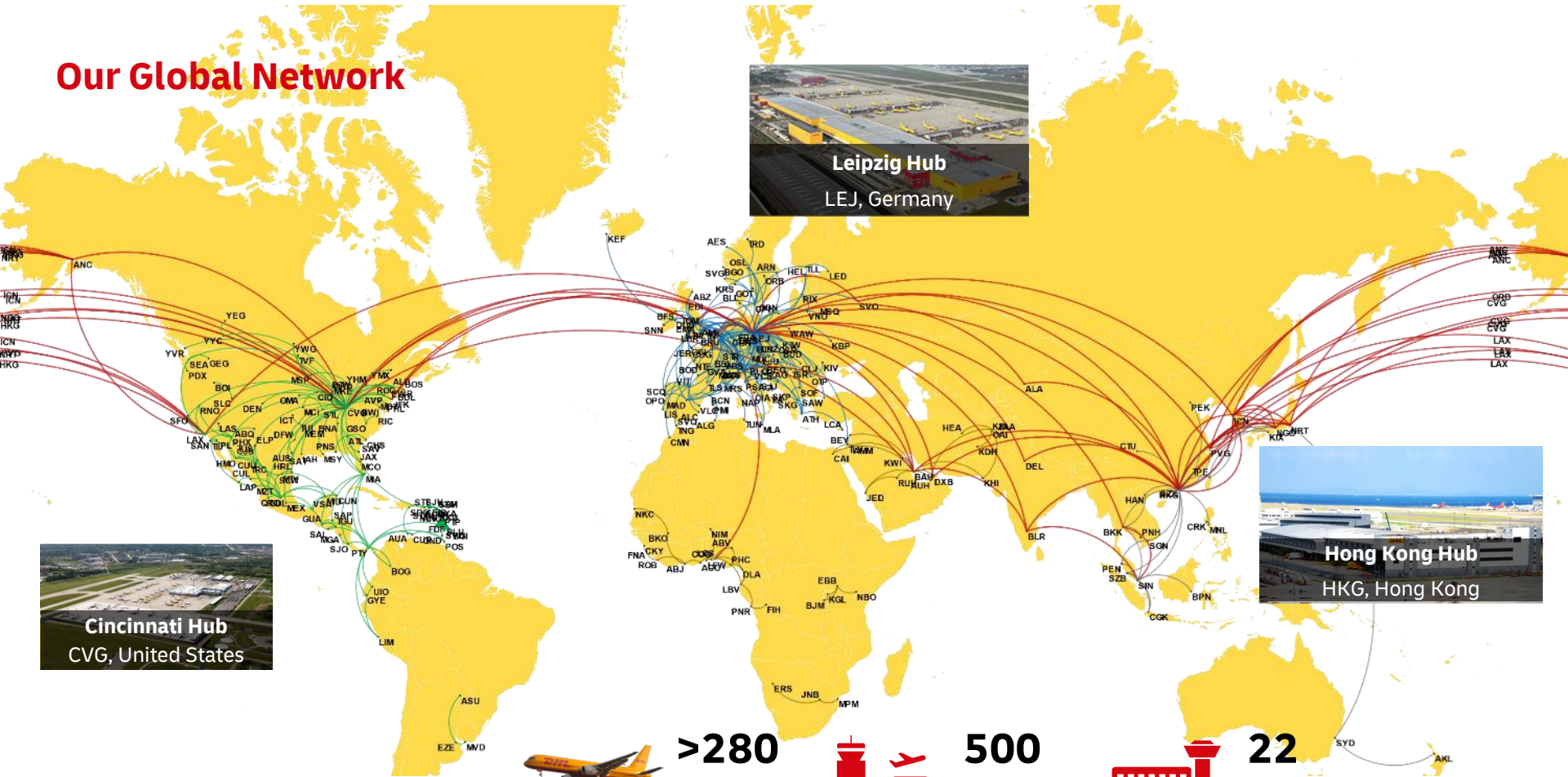
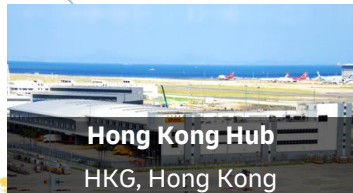
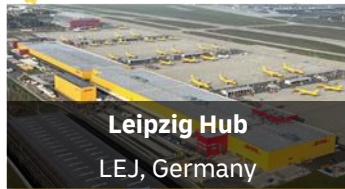
30 April 2024



One Company with Two Strong Pillars



Our Global Network



>280
Aircraft



500
Airports



22
Air Hubs

DHL Express Lithuania in Numbers

1995

Established in Lithuania

1

Gateway



5

Service Centers

1

Regular flight/day



228

Employees



800

Lockers

59

Vehicles

ISO

9001 & 14001
certified






1

Dedicated Aircraft

Our Sustainability Roadmap

We can't create a lasting positive impact unless we follow a clear strategy. That's why our roadmap to sustainability focuses on meeting three key commitments:

-  **Clean operations for climate protection**
-  **Great company to work for all**
-  **Highly trusted company**

And in addition to the above 3 commitments, we also aim to **create lasting impact** in the communities we operate in **through our Go Programs**





Sustainability in Action: Sustainability Roadmap Focus Areas

CONNECTING PEOPLE, IMPROVING LIVES

Clean operations for climate protection

- Green last mile & line-haul
- Leader in sustainable aviation
- Carbon neutral buildings by default
- Most comprehensive portfolio of green products



Great company to work for all



- Attract & retain the best talent
- Strong "Safety First" culture
- Diverse & inclusive workplace



Highly trusted company



- Effective governance set-up across the organization
- Compliance as an integral part of daily business
- Like-minded and compliant suppliers and partners



Lasting impact in communities through our Go programs

GOGREEN

GOTRADE

GOHELP

GOTEACH



Sustainability in Action: Ambitions and Examples

Clean operations for climate protection



- Green last mile & line-haul
- Leader in sustainable aviation
- Carbon neutral buildings by default
- Most comprehensive portfolio of green products



Ambition



- 60% electrification by 2030
- >30% sustainable aviation fuels blending by 2030
- Carbon-neutral design for all new buildings & retrofit of main hubs

Sustainability in Action in Lithuania

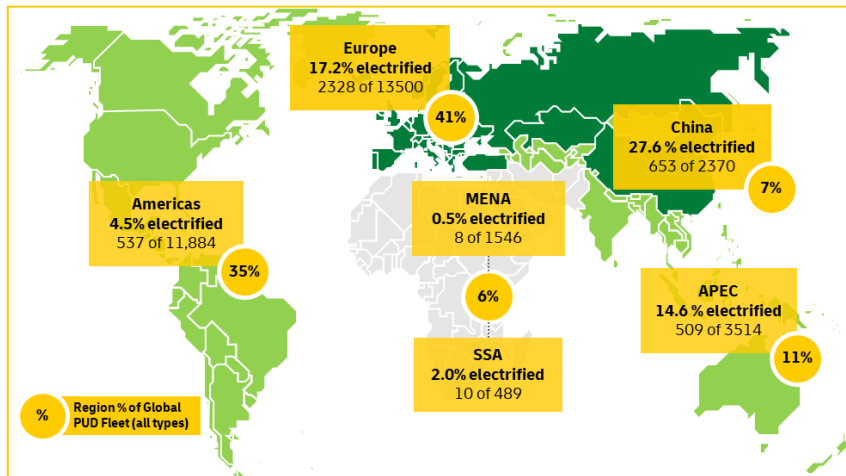


- Fleet: 9 eVans, 2 eCargo Bikes
- New facility sustainability solutions
 - ✓ 200.40kWp solar panels (Dec 2023)
 - ✓ Efficient automatic lighting
 - ✓ Geothermal heating
 - ✓ Building management system
 - ✓ Power consumption monitoring smart meters
- Environmental initiatives e.g. tree planting, joining country-wide cleaning initiatives
- 'GoGreen' employee training

We are committed to our absolute emissions target of reducing the Group's annual greenhouse gas emissions to under 29 million tons by 2030.

Sustainability in Action: Fleet Electrification State of Play and Policy Environment

Green Last Mile: 14% carbon neutral routes YTD Sept 2023 (EV's, bikes, walkers - below)



European Directive 2018/645

- Amends earlier legislation on driving licenses;
- Enables Member States to authorize holders of a **category B driving license** to drive **vehicles powered by alternative fuels** whose maximum authorized mass is **greater than 3500kg but not exceeding 4250kg**;
- Provided that the mass in excess of 3500 kg is **due exclusively to the excess of mass of the propulsion system e.g. weight of the battery**;
- Aim: to facilitate the use of vehicles powered by alternative fuels**;
- Not yet transposed into national legislation in Lithuania;
- Transposition of these measures would help the whole industry, as well as the country in their sustainability efforts;
- Ongoing revision at EU - transposition **should not** wait until the ongoing revision is finalised and implemented.
- We are happy to work with all stakeholders in this field to help achieve the transposition of this directive.

Sustainability in Action: Other Electrification Project Examples from DHL Express Europe

East Midlands Hub eGSE Fleet



Malpensa Hub – TLD electric Highloaders (14 tons)



Brussels Hub – MULAG Comet 6E Tractors



Leipzig Hub – 41 Mulag Comet 6E Tractors



Vitoria Hub (Spain) – eGSE Fleet



Copenhagen Hub – Electric Trepel Highloaders (14 Tons)



THANK YOU